

## **New York Shockers**

**Title:** Match Day Operations Intern

## **Our Goal:**

We are looking for a match day operations intern to join our team from April to July. If you enjoy soccer, thrive under pressure, and enjoy a fast-paced environment we invite you to apply. New York Shockers internships are open to all eligible college and graduate students. This internship is unpaid, but has an opportunity for credits towards your education. Our hours are flexible and the ideal candidate would be enthusiastic about working in a customer- facing role with strong interpersonal skills.

## **Duties and Responsibilities:**

- Assist game-day operation staff with various tasks associated with set-up and with in-game promotions, game-day entertainment and fan experience, and other game-day and community outreach functions.
- Manage pre-game preparation, included but not limited to: locker room stadium, merchandise, and box office set-up.
- Communicate with the league and submit all required materials and reports.
- Collaborate with the entire team to improve and execute innovative ways to increase the game-day experience.
- Support with operations, public relations and special projects as needed.

## **Required Qualifications:**

- Current or recent undergraduate or graduate student preferably pursuing a degree in sports management, marketing, hospitality, event management or a related field.
- Highly motivated, aggressive, detailed-oriented and reliable self-starter who thrives in a team environment.
- Ability to develop, implement and execute strategic game-day experience plans.
- Demonstrates a positive attitude and interacts professionally with fans
- Excellent communication and interpersonal skills
- Some knowledge of soccer is preferred but not required.